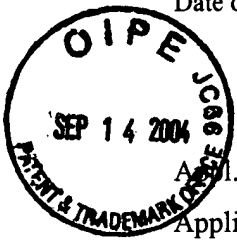


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Attorney Docket No. 21379-030



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

App. No. : 10/024,966
Applicant : David Victor Sahagian
Filed : December 19, 2001
TC/A.U. : 2164
Examiner : Not Yet Assigned
Customer No. : 35437
Title : **SYSTEM FOR AUTOMATED CONTROL AND REPORTING OF
SALES PROCESSES**

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Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Attn: Doshie E. Day
Program Management Assistant
Office Initial Patent Examination

RESPONSE TO REQUEST FOR SUBSTITUTE DRAWINGS

Dear Ms. Day:

In response to the Request dated August 2, 2004, for submission of the substitute drawings mailed March 27, 2002, Applicant hereby encloses a complete copy of the substitute drawings, (20 sheets, Figures 1 through 7) as stated in the Request. The attached is a complete and accurate copy.

Applicant believes that no fees are due in connection with this submission. However, the Commissioner is authorized to credit any overpayment or charge any deficiencies to Deposit Account No. 50-0311, Reference No. 21379-030, Customer No. 35437.

Respectfully submitted,

Dated: Sept. 14, 2004

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